



See the Productivity Impact of Your End-to-End Mobile System

Measure, diagnose, and improve your processes with Mobile Systems Intelligence.

Most mobile enterprises do not measure the direct impact of their apps, networks, and devices on frontline productivity, and they can't see the user's mobile experience to quickly resolve issues and make improvements.

Mobile Systems Intelligence (MSI) changes all of that by allowing you to access a previously hidden data set and providing an automated analysis, so you can quickly see where to put resources to improve mobile performance.

Maximize Your ROI with Data-Driven Insights

MSI captures the true mobile worker experience and delivers accurate data to help you optimize your mobile devices, apps, and networks for maximum performance and ROI.

- Prioritize improvement opportunities for the greatest impacts on productivity.
- * Minimize downtime and speed resolution on critical mobile issues.
- Leverage relevant analytics to make more informed decisions and investments.

How It Works

MSI is a technology-driven process that remotely monitors and analyzes mobile system components and behaviors that impact the mobile worker. It automates complex system analysis to deliver definitive and actionable diagnostics, metrics, and dashboards in minutes.

Avoid the Costly "Mobile Invisibility" Problem



90% of mobile users say mobile technology issues slow them down.¹



Only 33% of IT managers recognize the impact of these issues on productivity.¹



These problems cost \$2.8M in lost labor and IT resources per 1,000 device users.

1. 2nd Annual State of Enterprise Mobility Survey and Report, B2M Solutions, October 1st, 2019



Stop Wasting IT Time and Resources

You can't fix problems that your workers can't report or your IT team can't see. With MSI, mobile workers can report any issue with one click, and your IT team can quickly resolve it with remote and automated problem capture and root cause analysis.

- 1-click reporting of mobile issues
- Remote viewing of the user's experience
- Automated root cause analysis and prioritization
- Accurate data to expedite problem solving

Measurably Better Mobile Performance with Less Cost

MSI monitors and tracks meaningful data, putting real-time mobility intelligence and diagnostics at your fingertips. With better visibility into your mobile investment and faster optimization, you can stop spending money on solutions that don't deliver, and get greater operational throughput at a lower cost.

Add Zebra Services with MSI to All Solution Deployments

MSI is developed by Connect Inc., an independent software vendor and strategic partner of Zebra Technologies. Our software-backed services are available as a standalone solution or as part of [Zebra's Solution Validation Services](#) for end-to-end integration, functional testing, and deployment assurance.

Get the Visibility to Improve Your Mobile Performance and ROI

[Contact Connect Inc. to learn more and schedule a demo.](#)



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