

Mobile Systems Intelligence (MSI) by Connect Inc



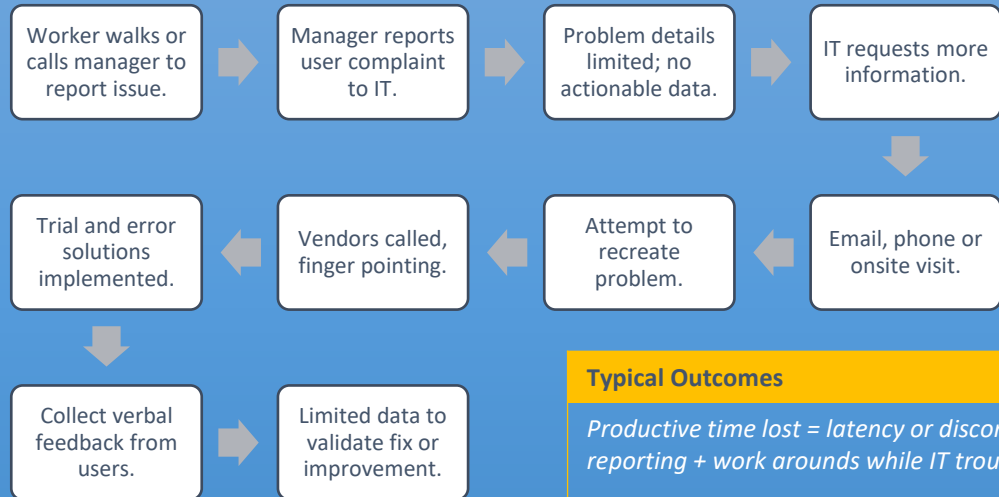
A Day In The Life

Compare the typical journey of mobile-users and IT support to the same teams supported by MSI. Which use case do you prefer?

TYPICAL CASE - WITHOUT MSI



"slow, disconnecting scan gun"



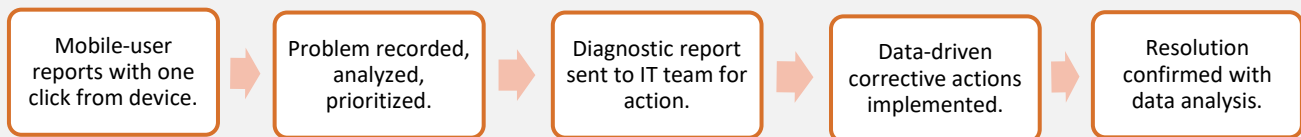
Typical Outcomes

Productive time lost = latency or disconnect + reporting + work arounds while IT troubleshoots.

Sunk costs of failed solutions, onsite visits, conference calls.

Worker frustration, sick days and quitting.

MSI-SUPPORTED CASE



Operational Outcomes

Restores ~ 4 to 28 minutes of productive time for each issue occurrence.

Saves \$2800 to over \$10,000 each year per employee in labor costs.

IT Support Outcomes

Root cause known in minutes not days or weeks; 80% reduction in time to resolve.

A minimum of \$10,000 costs avoided for each escalated user issue.